



Instruction to download files

1. download the date range report

Log in your Amazon seller central. As shown in Figure 1, click on “Reports” tab, and then click on the “Date Range Reports” tab, click “Generate Report” button. Then a small window will show up as figure 2. For report type, choose “Transaction”. For reporting range, choose “Custom”, and then select from an oldest date possible (e.g. 2012/1/1) to today. Click on “generate” button and wait for 2 days for Amazon to prepare the file. Once the file is ready, download it and send it to us. Some of you may have payments from Amazon Services LLC Beta as shown in Figure 1. If you have this one, click on it and make sure you download the date range report from this one too. Send both date range reports to us if you have payments from Amazon Services LLC Beta.

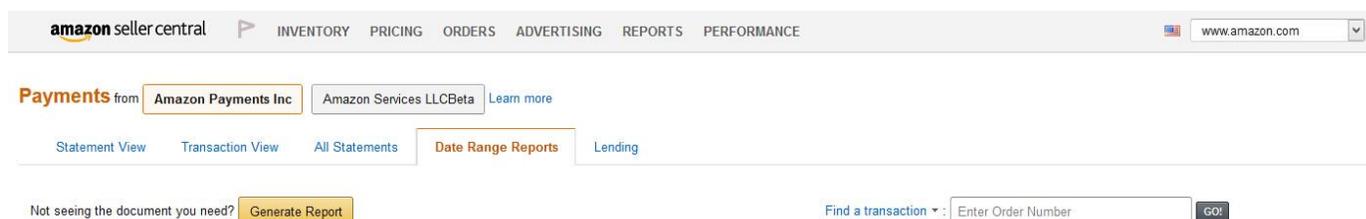


Figure 1

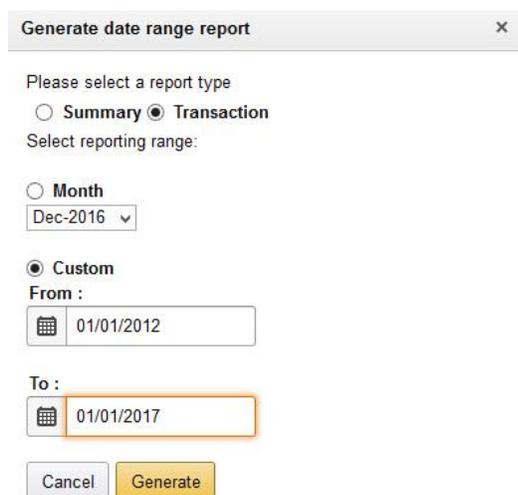


Figure 2

2. Download the shipment data

Log in your Amazon seller central. As shown in Figure 3, click on “Inventory”, then click on “manage FBA shipment”. Your Shipping queue will pop up. Click on the “Shipments tab”. And then right click your mouse, click on “select all”, copy and paste everything to a blank excel file. Now you have downloaded shipment information for 100 shipments. Click on next page and repeat the action to copy information of another 100 shipments. Keep doing this until you have downloaded all the shipments in the last 12 months. Send us the excel file. Although this data is optional, we strongly recommend you to send it to us. You may have a lot of loss from the inbound shipment.

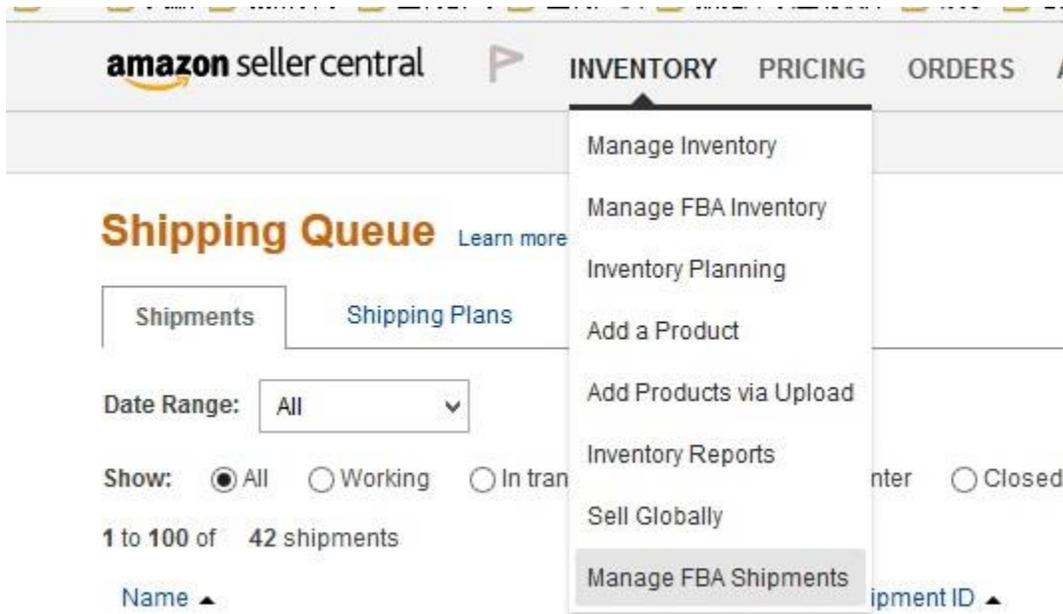


Figure 3

3. Download FBA reports

Log in your Amazon seller central. As shown in Fig. 4, click on “Reports” and then click on “fulfillment”, click on “show more” as shown in Fig. 5. And then follow Fig. 6, click on “received inventory”, and then select download tab, select dates from 1999/1/1 to today. Click on “request download”. Within 1 minute, the report will be ready, download the file and send it to us.

Follow Fig 7 to 12 and repeat the similar procedure, download the files of “inventory adjustments”, “FBA customer returns”, “replacements”, “reimbursements”, “manage FBA inventory”, “removal order detail” and send them to us.

To avoid error, it is strongly suggested that you download all reports at the same time on the same day and cover the date range as long as possible. If you need to protect your business secrets, use excel to open these files and delete the columns with ASIN and product descriptions and then save the files as **xlsx files**. In total, there are 8 files. If your replacement report shows nothing, it is OK for you to ignore this file.

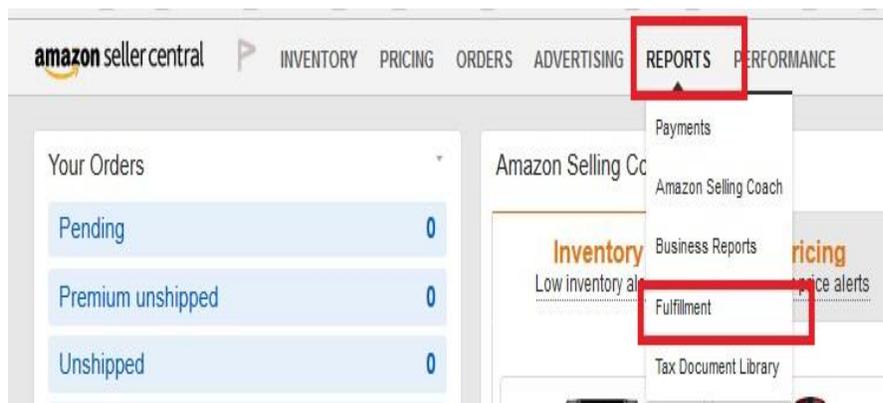


Figure 4

The screenshot shows the Amazon Seller Central interface. At the top, the navigation bar includes 'amazon seller central' and a menu with 'INVENTORY', 'PRICING', 'ORDERS', 'ADVERTISING', and 'REPORTS'. The left sidebar contains a 'Welcome to Reports' section with a 'Report overview page' link, and an 'Inventory' section with links for 'Inventory Age NEW', 'Bulk Fix Stranded Inventory NEW', 'Stranded Inventory', 'Reserved Inventory', 'Inventory Reconciliation', 'Small & Light Inventory', and a 'Show more..' link. The main content area is titled 'Amazon Fulfillment Reports' with a 'Learn more' link and a sub-header 'Let us know what you think of this page'. Below this, there are two yellow callout boxes. The first says 'You can now view information about inventory that is subject to the L...', and the second says 'Welcome to the fulfillment reports page. All fulfillment reports can be most out of your reports.'

Figure 5

The screenshot shows the Amazon Seller Central interface for the 'Received Inventory' report. The navigation bar includes 'amazon seller central' and a menu with 'INVENTORY', 'PRICING', 'ORDERS', 'ADVERTISING', 'REPORTS', and 'PERFORMANCE'. The left sidebar contains a 'Welcome to Reports' section with a 'Report overview page' link, and an 'Inventory' section with links for 'Inventory Age NEW', 'Bulk Fix Stranded Inventory NEW', 'Stranded Inventory', 'Reserved Inventory', 'Inventory Reconciliation', 'Amazon Fulfilled Inventory', 'Daily Inventory History', 'Monthly inventory History', and 'Received Inventory'. The main content area is titled 'Received Inventory' with a 'Learn more' link and a sub-header 'Let us know what you think of this page'. Below this, there are two buttons: 'View Online' and 'Download'. A red box highlights a date selection area with the following elements: 'Event Date' with a dropdown menu set to 'Exact dates', 'From:' followed by a date input field containing 'mm/dd/yyyy' and a calendar icon, and 'To:' followed by a date input field containing 'mm/dd/yyyy' and a calendar icon. Below the date selection area is a yellow 'Request Download' button. At the bottom, there is a table header with two columns: 'Report Type' and 'Date Range Covered'.

Figure 6

amazon seller central **INVENTORY** **PRICING** **ORDERS** **ADVERTISING** **REPORTS**

Welcome to Reports
Report overview page

Inventory

- Inventory Age **NEW**
- Bulk Fix Stranded Inventory **NEW**
- Stranded Inventory
- Reserved Inventory
- Inventory Reconciliation
- Small & Light Inventory
- Amazon Fulfilled Inventory
- Daily Inventory History
- Monthly Inventory History
- Received Inventory
- Inventory Event Detail
- Inventory Adjustments**
- Inventory Health

Inventory Adjustments

Let us know what you think of this page
Corrections and updates to your inventory in Amazon [Learn more](#)

View Online **Download**

Event Date From: To:

Request Download

Report Type
Inventory Adjustments

Figure 7

The screenshot shows the Amazon Seller Central interface. At the top, the navigation bar includes 'amazon seller central', a search icon, and menu items: 'INVENTORY', 'PRICING', 'ORDERS', 'ADVERTISING', and 'REPORTS'. The left sidebar contains a list of report categories: 'Bulk Fix Stranded Inventory' (marked 'NEW'), 'Stranded Inventory', 'Reserved Inventory', 'Inventory Reconciliation', 'Small & Light Inventory', 'Amazon Fulfilled Inventory', 'Daily Inventory History', 'Monthly Inventory History', 'Received Inventory', 'Inventory Event Detail', 'Inventory Adjustments', 'Inventory Health', 'Manage FBA Inventory' (with sub-item 'Archived'), 'Cross-Border Inventory Movement', 'Inbound Performance', 'Exportable Inventory', 'Excess Inventory', and 'Show less...'. Below these are sections for 'Sales' (Amazon Fulfilled Shipments, All Orders, All Orders (XML), Customer Shipment Sales, Show more...), 'Payments' (Monthly Storage Fees 'NEW', Fee Preview, Long Term Storage Fee Charges, Reimbursements), and 'Customer Concessions' (FBA customer returns, Replacements). The main content area is titled 'FBA customer returns' and includes a feedback link, a description, and two tabs: 'View Online' and 'Download'. The 'Download' tab is active, showing a date range selector with 'Event Date', 'Exact dates' dropdown, 'From:' and 'To:' input fields, and a 'Request Download' button. Below the form is a table with the following content:

Report Type	
FBA customer returns	
FBA customer returns	

Figure 8

amazon seller central INVENTORY PRICING ORDERS ADVERTISING

Monthly Inventory History
Received Inventory
Inventory Event Detail
Inventory Adjustments
Inventory Health
Manage FBA Inventory
Archived
Cross-Border Inventory Movement
Inbound Performance
Hazmat Status Change Report
Exportable Inventory
Excess Inventory
Restock Product Settings
Show less...

Sales
Amazon Fulfilled Shipments
All Orders
All Orders (XML)
Customer Shipment Sales
Show more...

Payments
Fee Preview
Long Term Storage Fee Charges
Reimbursements

Customer Concessions
Returns
Replacements

Replacements

Let us know what you think of this page
Replacements issued to customers for completed orders

View Online Download

Merchant SKU
Amazon Order Id
Event Date last day (yesterday) ▾
Generate Report

Event Date: 3/10/16 - 3/11/16

Figure 9

The screenshot shows the Amazon Seller Central interface. At the top, the navigation bar includes the Amazon logo, 'seller central', and a search icon, followed by menu items: INVENTORY, PRICING, ORDERS, and ADVERTI. A left-hand sidebar contains a list of navigation options under three main categories: Inventory, Sales, and Payments. The 'Reimbursements' option under the Payments category is highlighted in blue. The main content area is titled 'Reimbursements' in orange. Below the title, there is a feedback prompt: 'Let us know what you think of this page' and 'Itemized details of your reimbursements. [Learn more](#)'. Two tabs are visible: 'View Online' and 'Download NEW'. The 'Download' tab is active. Below the tabs, there is a form with an 'Event Date' label, a dropdown menu set to 'Exact dates', and a 'From:' label. A yellow 'Request Download' button is positioned below the form. At the bottom of the main content area, there is a table with the following structure:

Report Type
Reimbursements
Reimbursements
Reimbursements

Figure 10

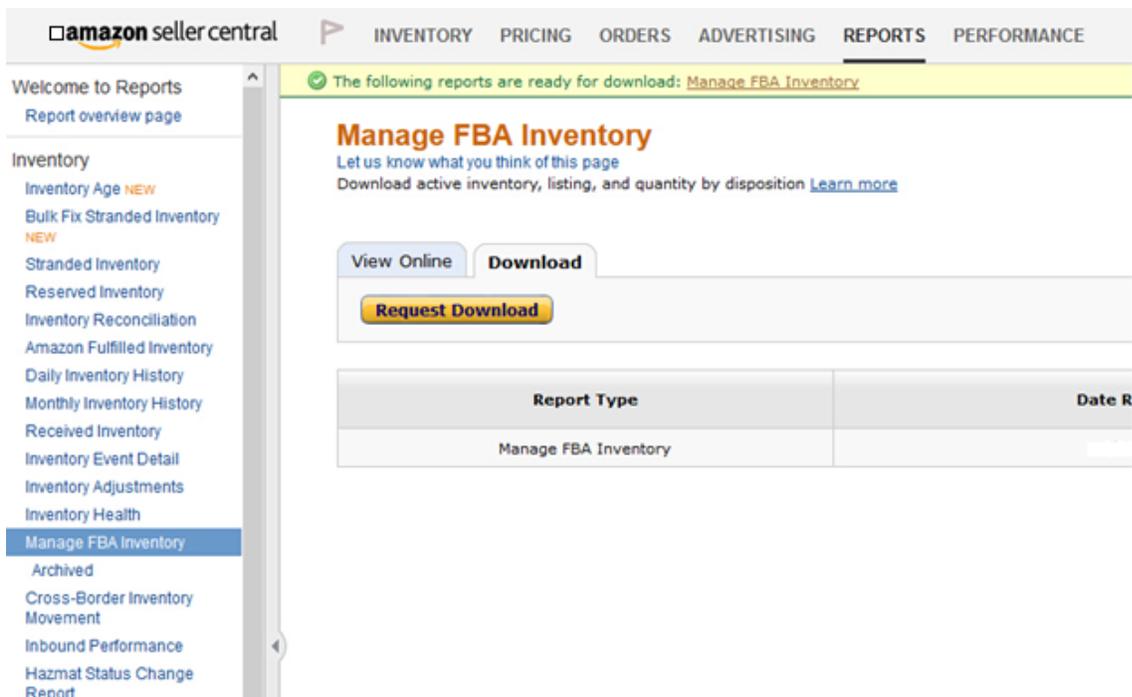


Figure 11

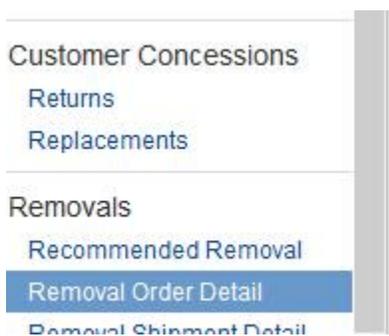


Figure 12